

Table of Contents:

NACOP Overview .....2

President's Message....3

Coordinator's Corner...4

All Points Bulletin.....6

Command View.....8

Patrol Procedures.....9

Drug Recognition.....10

Hazmat Alert.....11

Membership Roster.....26

Website Overview.....27

Membership Services..28

NACOP Store.....29



## "Eyes and Ears"

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We welcome any questions,  
comments, or feedback  
regarding this newsletter.  
Call, write or e-mail us at:  
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*The Official*  
**NEWSLETTER**  
*of the*  
**National Association Citizens on Patrol**  
*Dedicated to Citizen Patrol Volunteers, their  
organizations, and members of Law Enforcement.  
Supporting over 3,000 volunteers in 54 Cities in 7 States*

## Inside this Quarterly Edition: Profiles of:

- ▶ Los Angeles County Sheriff's Volunteers on Patrol  
Just one of many groups within the LASD organization.....Page 19
- ▶ Third Annual C.O.P. Conference Coming  
Scheduled for Saturday, September 21, 2002, Learn More..Page 13-16

*Learn about our efforts to Honor the Brave  
NYC Police Officers and Firefighters with the  
NACOP911Fund on pages 24-25*

## Plus:

- ▶ **President Bush Recognizes Citizens on Patrol.....Page 7**
- ▶ New Feature Column, "The Command View" .....Page 8
- ▶ Chino Hill's C.O.P. in the News.....Page 22
- ▶ NACOP Assist FDNY Thank You America tour.....Page 17
- ▶ NACOP911FUND Memorial Update.....Page 18



**Los Angeles County Sheriff's, Volunteers On Patrol**

## *The National Association Citizens On Patrol Corporate Status*

A Non-Profit Public Benefit Corporation registered and incorporated within the state of California organized to meet the requirements of an IRS 501C3 tax exempt charitable organization.

### ***Mission Statement***

- 1) Support existing Citizen Patrol organizations with increased communications, education and training to further increase their professionalism and efficiency, as well as assisting in recruitment and retention efforts.
- 2) Promote the use of Citizen Patrol organizations in areas where they are not currently used by educating the community as to the many benefits such as reduced crime and cost savings.
- 3) Educate the general public and media regarding the role of Citizen Patrol organizations and how they benefit the community.
- 4) Ensure the NACOP organization is staffed by individuals with the skills necessary for the association to be managed professionally.

### **Long Term Goal**

Provide Citizen Patrol organizations across the nation with the same level of recognition, awareness, and respect that other public safety organizations have which will help to increase the volunteers pride.

#### **Board of Directors and Officers**

Arthur Femister, Chairman of the Board and Director

Dr. John Bair, Member of the Board

Mrs. Amy Kingery, Member of the Board

Sgt. Darrell Hibbens, MCSO

Officer Tom Carney, NMBPD

Sgt. Cliff Weston, SBSO Honorary Director

#### **Executive Staff**

Arthur Femister, President and Founder

Mike McLeavey, Vice President

Mike McLeavey, Secretary and Treasurer, Acting

### **Funding and Donations**

The National Association Citizens On Patrol was initially funded by its founder. Currently our only source of funding comes from membership fees received by Citizen Patrol groups and individual members who in turn receive services such as this newsletter, group web sites, training seminars, etc.

Like any organization, our need for additional funding to continue our growth and achieve our goals is constant. We will gladly accept and welcome donations from individuals and corporations. All donations will be used 100% to fund the NACOP.

Welcome to the first edition for the year 2002 of "Eyes and Ears", the only publication dedicated to Citizen Patrol volunteers and organizations. I hope you all had a wonderful holiday season and took time to give thanks for the great country we live in and praise for all of those who have given their lives to protect us.

### 9-11-01 Follow Up

Before saying more, I want to again express our deepest sympathy to all the families of the citizens, police officers, fire fighters and emergency personnel who lost their lives during the tragic and cowardly attack on America this past September 11, 2001. As a law enforcement and fire department volunteer myself, and having grown up in New York, I know first hand how dedicated these brave public safety officials are. We have heard stories from those who survived about the brave efforts of these individuals and how they knew, very well, that they were putting their own lives at risk to save others. Over four hundred police and fire fighters did, in fact, perish, trying to save others.

### Remembering our Heroes

It is my personal goal that we never forget the selfless acts of courage displayed by the fallen heroes. To that end, we have established the NACOP911Fund to build the "9-11 West Coast Memorial" to honor them. This act of terrorism was an act against

all Americans. The removal of the Twin Towers from the New York skyline is a constant reminder for those on the East Coast. For those on the West Coast, a monument and memorial is appropriate to honor our commitment to never forget. While the monument will not change what happen, it is my belief that building this memorial will insure the families of those lost will know we all care.

To help insure every dollar donated to this cause is recognized, we will offer a variety of methods to give thanks to those that help and support this great cause. Those who wish to help us with this great cause can learn how to donate on pages 24-25 of this newsletter and learn more about special recognition opportunities.

### Funding Update

In the last edition of our newsletter, I spoke of my meeting with our local Congressman, Ken Calvert, to seek his support for a federal grant request to the Department of Justice. If successful, our services and support for all Citizen Patrol groups will be greatly expanded which will benefit all citizens.

On February 14, 2002 I spent a day in Washington, DC meeting with members of the Congressional Subcommittee on Commerce, Justice, State and the Judiciary to present our request for federal funding. I also had the



For the past 20 years, Mr. Femister has been a professional in the Information Technology area. Prior to that he served four years in the U.S. Coast Guard conducting Search and Rescue Missions and Law Enforcement patrols. Mr. Femister has been an active Citizen Patrol member for over four years and completed a Level II Reserve Police Officer training course. He also serves as an on-call Volunteer with the local county Fire Department.

opportunity to meet with other members of Congress to seek their support of our efforts along with others. I am very confident that with the current climate and recent stated support of Citizen Patrol groups by President George Bush, we will be successful in our quest for funding. Now, more than ever, Citizen Patrol groups are needed to assist members of law enforcement as their duties become expanded to address local acts and threats of terrorism.

## *The Value of Our Citizen Patrol Volunteers*

*by Sheriff's Community Service Officer, Arden Wiltshire*

My name is Arden Wiltshire and I am the Community Service Officer for the San Bernardino County Sheriff's Department, Morongo Basin station, located in Joshua Tree, California. The Morongo Basin Station is the third largest Sheriff's Station, in square miles as well as for calls for law enforcement services, within the county of San Bernardino. The station services an area of approximately 5,200 square miles with a population in excess of 85,000 citizens. Within the station's area of responsibility are the incorporated communities of Yucca Valley and Twentynine Palms. The unincorporated communities within the basin include Morongo Valley, Landers, Johnson Valley, Joshua Tree, Wonder Valley, Pioneertown, Amboy, Cadiz and Flamingo Heights.

Over 2 million tourists visit the Morongo Basin annually from virtually every country in the world. This influx of travelers is a direct result of having the Joshua Tree National Park, one of the nation's largest, as a neighbor. Another major attraction for the Morongo Basin is the world's largest United States Marine Corps base, located at the city boundary of Twentynine Palms. The basin

is a desert region situated at 4,000 feet above sea level.

In order to meet the needs of such a diverse area, the station utilizes more than 200 volunteers. They include uniformed Reserve Patrol Deputies, Search and Rescue, Mounted Search and Rescue Posse, Explorer Scouts, You Are Not Alone phone group and seven separate citizen patrol units.

The Twentynine Palms Citizen Patrol was the first citizen patrol unit at the Morongo Basin Station, with the first academy graduating in June of 1990. There are still seven original members with the unit! The other citizen patrol units are located in Morongo Valley, Yucca Valley, Landers, Joshua Tree, Cadiz and a Citizen Equestrian Patrol in Pioneertown. To date, we have just under 100 citizen patrol members.

In May 1994, the Department hired me full-time to become their Community Service Officer. My responsibilities included safety presentations to the public, writing and distributing press releases and public service announcements and overseeing our citizen patrol program. Let me tell you, the



Sheriff's Community Service Officer Arden Wiltshire is a eight year veteran of the San Bernardino Sheriff's Department.

Her responsibilities include safety presentations to the public, writing and distributing press releases and public service announcements and overseeing their citizen patrol program.

thought of supervising volunteers scared me to death!

At that time, we only had 3 citizen patrol units, Twentynine Palms, Morongo Valley and Yucca Valley. To become familiar with how the patrols operated, I asked some of the members to take me out and show me what they did. From that moment on, I was hooked!

My eighth anniversary is coming up in May and I feel, no I believe, with all of my heart, that we have the best citizen patrol base in the entire county. (I sound like a proud mother, don't I?) Our citizen patrol group had

# National Association Citizens On Patrol

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expanded and grown in so many ways that I don't think we could operate very well without them. It is funny to watch our deputies' and sergeants' reaction when they discover there aren't any volunteers on duty to assist them. They will usually initiate a call-out and there are always those willing to drop what they are doing to assist us.

In the 40's and 50's, people lived in small communities and knew one another. They also knew each other's business and what was considered normal and what was suspicious. They looked out for one another. During the 60's, 70's and 80's, as the population grew, we saw people wanting to keep to themselves. No one wanted to get involved in anyone else's business and doors began to shut and curtains remained closed. And crime rose. By the 1990's, we began to see a swing to the opposite direction. Younger families wanted to belong to a community and wanted to help make their neighborhood safe. People began to go outside and meet their neighbors. Law enforcement realized they could not do their job alone. They needed the community to be actively participating and willing to work with them. Neighborhood Watch groups grew by leaps and bounds and Community Oriented Policing came into effect. From this concept, citizen patrol was born.

Our volunteers have a varied background and they all have something unique to bring to the Department. Several are retired law enforcement officers who have years of experience to offer. We listen to our volunteers and constantly ask for feedback. Our citizen patrol members will provide vacation checks on homes, check the welfare of the elderly or those who are shut-in, conduct extra patrols to neighborhoods, set up a crime prevention booth at community events, fingerprint children for our Child Safe program, guide children through a miniature town on their bicycles and teach them safety issues, assist with traffic control for traffic collisions, fires and hazardous situations. They will assist us at a crime scene and help keep the area clear, transport vehicles to automotive for repair, write parking citations, assist with public information and safety programs and help us in the station with a variety of tasks. Even our local California Highway Patrol officers rely on our citizen patrol members to assist them with traffic control issues!

I utilize our volunteers for crime prevention as often as I can. Most of the time, I am the only crime prevention officer covering the whole basin and the pressure can be overwhelming. I will call on my volunteers to assist with Neighborhood Watch, home

security inspections, school programs, gathering statistics, follow-ups on neighborhood complaints and a host of other safety programs. They are an extension of me and I couldn't be as effective without them.

Today, many law enforcement agencies have volunteers who assist them in policing the community. Their duties vary from department to department but the principal and the goal is the same. I am excited to see more and more young people joining the citizen patrol. It shows a willingness to get up off the sofa, quit complaining and do something to improve the community.

To those volunteers who are reading this article, I would like you to know that we, citizen patrol supervisors and law enforcement officials, couldn't possibly say thank you enough for all you do for us. It is important to have you there giving us a hand. We may not say it often enough but know that deep down inside, we are all so very thankful of your dedication and willingness to help us. It is because of your dedication that our communities are becoming a safer place for all of us and our future generation.

*We would like to thank CSO Arden Wiltshire for taking the time to share this information with us.*

- **Welcome New Members to the National Association Citizens On Patrol:** This past quarter, Citizen Patrol groups from the **Los Angeles County Sheriff's Volunteers on Patrol, Santa Clarita, California,** the **City of Laguna Beach Citizens On Patrol, California, Cathedral City Citizens on Patrol, California,** and the **City of Indio, Citizens Helping Indio Police, California,** joined our organization adding a total of over 150 new volunteers to our nationwide organization. We welcome these new members and appreciate their support!
- **Quail Valley Crime Watch:** The Quail Valley Crime Watch patrol responded to a call of a structure fire at Kennedy and Quail Place in Riverside County, California. Arriving before any fire equipment, the abandoned structure was fully engulfed. After ensuring that apparently no one was inside, the patrol closed off streets, diverting traffic away from the incident. As extra patrol volunteers arrived, they aided with crowd control and. All totaled, five volunteers spent about 1.5 hours assisting at the incident.
- **NACOP Member Groups Receive Sheriff's Awards:** On Sunday, March 24, 2002, the Riverside County Sheriff's Department (California) held it's annual Commendation and Awards Ceremony to recognize members of it's department along with community organizations and citizens. This years recipients of the "Community Service" award included the Norco Citizens Patrol and the Jurupa Valley Community Citizens On Patrol organizations. In addition to the group awards, Mr. Ygnacio Hermosillo of the Norco Citizens Patrol received an individual award for his Community Service. We are honored to have these outstanding organizations as members of the NACOP and congratulate them on this great achievement.
- **New NACOP Board of Directors:** In response to our growth and desire for additional leadership role models, the NACOP has recently elected to the Board of Directors Officer Tom Carney of the North Miami Beach PoliceDepartment, Florida and Sgt. Darrel Hibbens of the Madera County Sheriff's Department, California. Officer Carney and Sgt. Hibbens are the current C.O.P. Coordinators for their respective departments and bring a wealth of knowledge to the NACOP. We are very excited and honored to have both of these dedicated Law Enforcement professionals as members of the board and look forward to their insight and guidance.



The city of Temecula, California has recently started a new Citizen Patrol group to assist the cities law enforcement department as "Eyes and Ears".

Pictured to the left is the groups new Ford Explorer patrol vehicle with custom graphics provided by Twin Graphics Company.

***Please be sure to send us any news, updates or items of interest regarding your Citizen Patrol group or Volunteers to be included in our next quarterly edition!***

■ **President Bush Praises Citizens On Patrol:**

During a televised speech on January 31, 2002 at the Volusia County Fire Services Training Center in Daytona Beach, Florida, President Bush praised the efforts of the Volusia County Sheriff's Citizen on Patrol group and encouraged others to join Citizen Patrol groups. Below is an abstract of the President's speech which may be read in full on the White House web site at the following URL:

[www.whitehouse.gov/news/releases/2002/01/20020131-2.html](http://www.whitehouse.gov/news/releases/2002/01/20020131-2.html)

Office of the Press Secretary

January 31, 2002

President Calls for 100,000 New Senior Corps Volunteers

Remarks by the President to Senior Corps Volunteers

Volusia County Fire Services Training Center

Daytona Beach, Florida

"And there are some fantastic programs right here in Volusia County that others ought to recognize, that work. One is **Citizens on Patrol**. We basically — we, the county, and the state, have said there are numerous seniors who have got a lot to offer — people who might be retired, but their brains haven't retired, and their experience hasn't been retired. So let's figure out how to get them involved in the community."

"So they've got a program called **Citizens on Patrol**. More than 200 volunteers put in 51,000 hours in the year 2001, to help serve as eyes and ears of local law enforcement. If a child is missing, they help look. If something is odd, they help notice. I don't know if you remember, but I talked about, digging into those al Qaeda caves in Afghanistan, we found some of their aspirations, in terms of creating harm for America. For example, they targeted some of our cities, or some of our infrastructure. **Citizens on Patrol** here in Volusia County patrol the water treatment plants and water treatment facilities in this county."

"Part of having a homeland defense is to have people on alert. And I appreciate this program. So if people in this part of the world want to help be a part of the first defense on homeland security — and that is, help patrol neighborhoods, or patrol areas, or industrial complexes, to make sure nothing unusual is happening — a great program is **Citizens on Patrol**, right here in Volusia County. "

# National Association Citizens On Patrol Be Seen ★ Be Heard ★ Make A Difference

*By Captain Greg Bottrell, San Bernardino Sheriff's Department and Chief of Police Services, Town of Apple Valley, California*

Since incorporation in 1988, the Town of Apple Valley has benefited from the service of our Citizen on Patrol unit. The Town's election to contract for law enforcement services from the San Bernardino County Sheriff's Department brought the assistance of several volunteer units. Volunteerism has been a major part of the San Bernardino County Sheriff's Department throughout its history. From the early days of the 'Sheriff's Posse', volunteers were continually recruited for the formation of Search and Rescue teams, Line Reserve units, Explorer posts, and finally the Citizen on Patrol units. While they were some of the most recent additions to our volunteer force, they have proven to be one of the most active and beneficial developments in our endeavor to provide the public a high quality police service.

From a Commander's perspective, finding resources to meet the enormous demand for public safety services is my number one challenge. With the fiscal challenges facing our communities today, local government is frequently tasked with finding ways to maintain levels of service without additional funding. Streamlining existing operations and maintaining the highest level of efficiency will not always address the need. With an influx of volunteer work, however, these needs can be met.

Here at the Apple Valley Police Department, our Citizen on Patrol personnel perform a variety of missions. In addition to the

conventional use for patrol operations, we have charged our members with implementing, operating, and managing entire programs. Crime Free Multi Housing, Business Crime Alert Network, Let's End Truancy, and You Are Not Alone programs are just a few of the services delivered almost entirely by our Citizen on Patrol personnel. These services would not exist in Apple Valley without the volunteers.

One of the greatest benefits of our Citizen on Patrol workforce comes from the background of our members and the experience they bring to our department. We are fortunate to have a large number of personnel who are retired from all walks of professional life. The skills these talented individuals bring to our station cannot begin to be fully utilized. Often we are able to take advantage of this resource when the need for research, analysis, or examination presents itself. Our members have written grants, made recommendations for equipment purchases, and even helped determine our needs for our new police building. Again, we would not have accomplished any of this but through their dedication to our department and the community in which they live.

To all the volunteers out there who may read this, let me assure you that your talent, hard work, dedication, and devotion to the public you serve, is vital to the mission of your agency. Do not think for one minute your efforts go unnoticed. You well represent the communities



*Greg Bottrell is in his 25th year with the San Bernardino County Sheriff's Department. He is a Captain serving as the Chief of Police for the Town of Apple Valley, one of the 14 cities that contract with the Sheriff's Department for law enforcement services. He may be reached at (760)240-7400*

you serve and are greatly appreciated.

And to any and all Sheriff's, Police Chiefs, anyone having the benefit of such volunteer groups, I offer this humble suggestion. Do not limit yourself to the conventional missions of the Citizen on Patrol units. Clean the slate, go back to the drawing board, think outside the box, do whatever you need to do to encourage these fine people, to take advantage of their vast talents, and to allow them to help you provide the best public safety service your community deserves. You will often be surprised at their abilities and always rewarded with excellent work.

Be safe and thank you for all you do.

*We would like to thank Captain Bottrell for sharing his views with us.*

***Information Regarding The Protection Of Our Vital Water  
Sources From Terrorist Threats***

As trained observers and “Eyes and Ears” for local Law Enforcement we are normally focused on watching out for crimes in progress or suspicious activity that may lead to a crime. Most crimes we watch out for involve acts in which the suspect is looking for a financial gain, such as robberies, auto theft, burglaries, etc., or assaults in progress where one person attempts to harm another. Since the cowardly and tragic attack launched against America on September 11, 2001, our lives have changed forever; and as Citizens On Patrol, so must our mindset.

**Q: Is the Nation’s drinking water supply safe from terrorist attack?**

In general, the threat of contamination of drinking water through terrorist activities is reduced by a number of factors. Most contaminants would need to be used in very large quantities to contaminate a large public water system thereby minimizing an actual threat. Many public water systems, particularly those serving large towns and cities, have treatment processes already in place that will deactivate many contaminants. However, much needs to be done to assure that all public water supplies are adequately protected. Also, following the tragic events of September 11, 2001, drinking water utilities across the nation were alerted about the need to increase security and have augmented surveillance and protection measures.

**Q: What kinds of threats or terrorism are there to drinking water?**

The primary threats to the Nation’s drinking water supplies are contamination by chemical, biological or radiological agents; damage, destruction, or sabotage of physical infrastructure; and disruption to computer systems. Generally, biological agents considered to be weapons of mass destruction pose the most danger in aerosol form (i.e. direct exposure to pathogens transported in the air).

**Q: If a terrorist attack on my water supply is carried out, how will I know? Will I be able to tell if my water is contaminated?**

In the unlikely event of an attack on your local water system, the drinking water utility would activate its existing emergency response plan with local law enforcement and state emergency officials. These plans provide for shutting down the system, notifying the public of any emergency steps that need to be taken, like boiling water, and providing an alternative source of water, if needed. Follow the advice of your water supplier if you receive notice of a threat.

**Q: What should I do if I see someone or something around my drinking water supply that looks suspicious?**

As soon as possible, contact your local enforcement authorities, or 9-1-1, to report a suspicious event, or if you witness a perceived terrorist activity. Remember, the more facts that you can provide, the quicker the response time. Please, be prepared to provide detailed information to help the authorities as much as possible.

***Wanted: Ideas for future Patrol Safety Tips! Have a thought or idea you'd like to share with others, please let us know and we will gladly consider all suggestions for future publication. This is your opportunity to help others be safe on the streets!***

*If you'd like to comment on this story or have a suggestion, please call, write, or E-Mail us at the contact information located on the cover page.*

## KETAMINE

### Street Names “Special K” or “K”

Ketamine hydrochloride, known as special k and k, is a general anesthetic for human and veterinary use. Ketamine produces effects similar to PCP with the visual effects of LSD. Users tout its trip as better than that of PCP or LSD because its overt hallucinatory effects are short-acting, lasting an hour or less. The drug, however, can affect the senses, judgment, and

coordination for 18 to 24 hours. Ketamine sold on the streets comes from diverted legitimate supplies, primarily veterinary clinics. Its appearance is similar to that of pharmaceutical grade cocaine, and it is snorted, placed in alcoholic beverages, or smoked in combination with marijuana. The incidence of ketamine abuse is increasing,

and accounts of ketamine abuse appear in reports of rave parties attended by teenagers. Ketamine was placed in Schedule III of the Controlled Substance Act in August 1999.

Source: Drug Enforcement  
U.S. Department of Justice  
Drug Enforcement  
Administration



*Undercover police officer with Special K packaged to look like gum.*

**VETERINARY USE:** *Special K's original legal use.*



## *The Threat of Anthrax and other Biological Agents*

*by Captain Mike Samuels, Certified HazMat Specialist*

It can't happen here. This was a phrase often spoken in our nation before 9-11-01. Now we know, it can and has happened here. The threat of bio-terrorism has existed since the late 70's. However, many Americans have never felt threatened by it because terrorism was sparsely felt on our soil. Bio-terrorism has hit America with a vengeance. Deaths in Florida and New York have made it a real concern. The terrorist acts in New York and Florida were delivered through the US Mail. The following are general guidelines on handling suspicious mail.

### HOW TO HANDLE ANTHRAX AND OTHER BIOLOGICAL AGENT THREATS

Many facilities in communities around the country have received anthrax threat letters. Most were empty envelopes; some have contained powdery substances. The purpose of these guidelines is to recommend procedures for handling such incidents.

#### DO NOT PANIC

1. Anthrax organisms can cause infection in the skin, gastrointestinal system, or the lungs. To do so, the organism must be rubbed into abraded skin, swallowed, or inhaled as a fine, aerosolized mist. Disease can be prevented after exposure to the anthrax spores by early treatment with the appropriate antibiotics. Anthrax is not spread from one person to another person.
2. For anthrax to be effective as a covert agent, it must be aerosolized into very small particles. This is difficult to do, and requires a great deal of technical skill and special equipment. If these small particles are inhaled, life-threatening lung infection can occur, but prompt recognition and treatment are effective.

#### SUSPICIOUS UNOPENED LETTER OR PACKAGE MARKED WITH THREATENING MESSAGE SUCH AS "ANTHRAX":

1. Do not shake or empty the contents of any suspicious envelope or package.
2. PLACE the envelope or package in a plastic bag or some other type of container to prevent leakage of contents.
3. If you do not have any container, then COVER the envelope or package with anything (e.g., clothing, paper, trash can, etc.) and do not remove this cover.
4. Then LEAVE the room and CLOSE the door, or section off the area to prevent others from entering (i.e., keep others away).
5. WASH your hands with soap and water to prevent spreading any powder to your face.
6. What to do next...  
If you are at HOME, then report the incident to local police.  
If you are at WORK, then report the incident to local police, and notify your building security official or an available supervisor.
7. LIST all people who were in the room or area when this suspicious letter or package was recognized. Give this list to both the local public health authorities and law enforcement officials for follow-up investigations and advice.



*Captain Mike Samuels is a fourteen year veteran of the Corona Fire Department. He is currently assigned to the HazMat Unit and is the chairman of the Hazardous Materials Committee. Captain Samuels has an AS degree in Fire Technology from Santa Ana College and a certificate in Hazardous Materials Management from the University of California at Riverside. Captain Samuels is also a Fire Technology Instructor at Santa Ana College and is a state certified Hazardous Materials Specialist.*

**ENVELOPE WITH POWDER AND POWDER SPILLS OUT ONTO SURFACE:**

1. DO NOT try to CLEAN UP the powder. COVER the spilled contents immediately with anything (e.g., clothing, paper, trash can, etc.) and do not remove this cover!
2. Then LEAVE the room and CLOSE the door, or section off the area to prevent others from entering (i.e., keep others away).
3. WASH your hands with soap and water to prevent spreading any powder to your face.
4. What to do next...
  - If you are at HOME, then report the incident to local police.
  - If you are at WORK, then report the incident to local police, and notify your building security official or an available supervisor.
5. REMOVE heavily contaminated clothing as soon as possible and place in a plastic bag, or some other container that can be sealed. This clothing bag should be given to the emergency responders for proper handling.
6. SHOWER with soap and water as soon as possible. Do Not Use Bleach Or Other Disinfectant On Your Skin.
7. If possible, list all people who were in the room or area, especially those who had actual contact with the powder. Give this list to both the local public health authorities so that proper instructions can be given for medical follow-up, and to law enforcement officials for further investigation.

**QUESTION OF ROOM CONTAMINATION BY AEROSOLIZATION:**

For example: small device triggered, warning that air handling system is contaminated, or warning that a biological agent released in a public space.

1. Turn off local fans or ventilation units in the area.
2. LEAVE area immediately.
3. CLOSE the door, or section off the area to prevent others from entering (i.e., keep others away).
4. What to do next...
  - If you are at HOME, then dial "911" to report the incident to local police and the local FBI field office.
  - If you are at WORK, then dial "911" to report the incident to local police and the local FBI field office, and notify your building security official or an available supervisor.
5. SHUT down air handling system in the building, if possible.
6. If possible, list all people who were in the room or area. Give this list to both the local public health authorities so that proper instructions can be given for medical follow-up, and to law enforcement officials for further investigation.

**HOW TO IDENTIFY SUSPICIOUS PACKAGES AND LETTERS**

Some characteristics of suspicious packages and letters include the following...

- Excessive postage
- Handwritten or poorly typed addresses
- Incorrect titles
- Title, but no name
- Misspellings of common words
- Oily stains, discolorations or odor
- No return address
- Excessive weight
- Lopsided or uneven envelope
- Protruding wires or aluminum foil
- Excessive security material such as masking tape, string, etc.
- Visual distractions
- Ticking sound
- Marked with restrictive endorsements, such as "Personal" or "Confidential"
- Shows a city or state in the postmark that does not match the return address

Reference: CDC

The National Association Citizens On Patrol is pleased to announce our Third Annual Citizens On Patrol Conference, the only of its kind in the nation on **Saturday, September 21, 2002**. The purpose of this conference is to educate, motivate, inform, and allow members to share their experiences while spending a fun day with fellow volunteers and members of Law Enforcement from around the country.

Training sessions will include informative speakers who are recognized working experts in their field presenting topics that are directly related to helping Citizen Patrol Volunteers perform their duties better and safer. **There will also be a full day session on Friday the 20th for members of law enforcement who are Citizen Patrol Coordinators to share their experiences and discuss topics of interest to them. Departments interested in starting a Citizen Patrol organization are also welcome to attend this session.**

Citizen Patrol groups are encouraged to bring their patrol vehicles to share and view with others. A special area will be set aside in the parking lot for all Citizen Patrol vehicles to be displayed and for folks to meet during the two hour lunch break. Patrol vehicles parked within this area are automatically considered for, and judged in, the "Best in Show" contest

**Over 50 Agencies From Around The Nation Attended Last Year's Conference Some Of Whom Included:**

Abbotsford Citizens Patrol, **B.C., Canada**, Alhambra Police Department, Citizens on Patrol, Apple Valley Police Department, Citizens on Patrol, Barstow Sheriffs Department, Big Bear Citizens on Patrol, Brea/Yorba Linda Police Department, Buena Park Police Department, California Highway Patrol, Calimesa Citizens Patrol, Cathedral City Citizens on Patrol, Chino Hills Sheriffs, Chino Valley Police Department, **Arizona**, Chelsea Citizens Observer Patrol, **Alabama**, Colton Police Department, Escondido Police Department, Fontana Police Department, Fullerton Police Department, Grand Terrace Citizens on Patrol, Hemet Police Department, Highland Police Department, Idyllwild Mountain Community Patrol, Indio Police Department, Jurupa Valley Citizens Patrol, Kitsap County Sheriffs Department, **Washington**, La Verne Police Department, Loma Linda Citizens Patrol, Los Angeles County Sheriffs Department, Los Angeles Police Department, Madera County Sheriffs Department, Morongo Valley Citizens on Patrol, North Miami Beach Citizens Mobile Patrol, **Florida**, Norco Citizens Patrol, Orange County Sheriffs Department, Orange Police Department, Ontario Police Department, Perris Citizens Patrol, Quail Valley Crime Watch, Rancho Cucamonga Citizens on Patrol, Riverside County Sheriffs Department, San Bernardino County Sheriffs Department, San Diego County Sheriffs Department, San Diego Police Department, Santa Ana Police Department, Santa Paula Police Department, Simi Valley Police Department, Silver Lakes Citizens on Patrol, Thousand Oaks V.I.P., Twenty Nine Palms Citizens on Patrol, Twin Peaks Citizens on Patrol, Yucca Valley Citizens on Patrol

*Learn more about this years conference at our web site, [www.nacop.org](http://www.nacop.org) to keep up to date with the most current information on the conference.*

## Third Annual National Citizens On Patrol Conference Agenda

Saturday, September 21, 2002

Crossroads Conference Center, Corona, CA

Coordinators Meeting to be held on Friday, September 20, 2002

- 8:00 - 9:00 Pre-registered attendees check in, Coffee bar available on site, Patrol Vehicles stage for viewing in special assigned area.
- 9:00 - 9:15 Welcome, Opening statements, Agenda review
- 9:15 - 9:45 Keynote speech by: Speaker's name to be announced soon.  
"Citizen Patrol Volunteer of the Year" award presentation  
"Law Enforcement Coordinator of the Year"
- 9:45 - 10:15 Special Guest Speaker To Be Announced
- 10:15 - 10:30 BREAK
- 10:30 - 11:30 "Combating Terrorism in America with Volunteers"  
Speaker: FBI Local Field Office
- 11:30 - 1:30 Lunch Break. Box lunches will be available on site and prepared and purchased in advance for quick serving along with soft drinks. This two hour lunch break session should also be used for attendees to meet and exchange information with each other. A special area within the parking lot will be set aside for all C.O.P. patrol vehicles to park and be on display for others to view. Patrol vehicles will be judged for the "Best In Show Vehicle" award.
- 1:30 - 2:00 Welcome back! Afternoon Guest Speaker  
"Citizen Action" Award presentation
- 2:00 - 2:50 "Bomb Recognition and Response, Protecting Yourself"  
Speaker: Sheriff's Bomb Squad Expert
- 2:50 - 3:00 BREAK
- 3:00 - 4:00 "DUI and Drug Use Recognition, What to Look For"  
Speaker: California Highway Patrol Expert
- 4:00 - 4:10 BREAK

The NACOP  
Third Annual  
Citizens Patrol Conference  
will be held at  
Crossroads Conference Center,  
Corona, California



This site features a large lobby,



comfortable conference seating,



and a large patio area for breaks and  
lunch time to enjoy the sun and time  
with friends.

- WHEN:** General Conference, Saturday, September 21, 9:00 a.m. - 5:00 p.m.  
 Coordinators Meeting, Friday, September 20, 2002, 9:00a.m. - 4:00p.m.
- WHERE:** Crossroads Conference Center, Corona, California  
 Near the 15 and 91 Freeway Interchange. Maps will be mailed with registration package
- WHO:** The conference is open to all active Citizen Patrol Volunteers, Citizen Patrol Coordinators, and other sworn members of law enforcement who have an interest in Citizen Patrol organizations or those wishing to start one.
- COST:** \$10.00 for NACOP members and \$20.00 for non-members paid in advance.  
 \$40.00 for Coordinators Friday meeting, includes lunch on Friday and Saturday's fee.
- FOOD:** Box Lunch's will be available onsite for \$6.00, paid with registration please. Soft drinks also available for \$1.00 each. Outside tables and chairs will be set up for a lunch time eating area. This is a great time to relax, meet others and enjoy the warm sun.
- ATTIRE:** For the purposes of identification and security we ask that all Citizen Patrol volunteers please wear their uniforms. Short pants are acceptable as we expect the weather to be warm. Uniforms for Members and Employees of Law Enforcement are optional; however, we do request your department ID and/or Badge be worn.
- AWARDS:** NACOP "Citizen Patrol Volunteer of the Year Award", "Citizen Action Award", "Citizen Patrol Coordinator of the Year" and "Best in Show Patrol Vehicle" at the conference.
- LODGING:** Discounted rooms are available for conference attendees within a 10 minute drive of the conference site at the Country Inn, 2260 Griffin Way, Corona, CA. 909-734-2140. Rooms with full buffet breakfast are \$86.00 per night. Rates for attendees who are city, county, or state employees \$79.00

**ATTENTION: COORDINATOR NOMINATIONS NEEDED!**

To help recognize and reward the efforts of the men and women of Law Enforcement who serve as Citizen Patrol Coordinators for their agencies, we need your help to select the "**Citizen Patrol Coordinator of the Year**". To make this possible, we need your nominations. If you feel your Coordinator deserves this award, please tell us why and submit your response by mail, fax or e-mail no later than July 1, 2002. ALL nominations will be considered and judged by a panel of five impartial judges who will select one candidate for the award. The selected Coordinator will be presented with this award during the conference and receive a large plaque.

This is your chance to make a difference and let your Coordinator know you care and appreciate his/her efforts. Please include your name and contact information along with a two page or less statement of why you feel your Coordinator is the best. Don't be shy, we want to hear from you!

Please Mail, Fax or e-mail us your nomination before July 1, 2002.

The NACOP is honored to have provided the Law Enforcement and Fire Department Liaison services for the “FDNY Thank You America Bicycle Tour” across America and assist with their roadway escorts and overnight lodging within California. We would like to thank the following agencies for their assistance in providing these arrangements for without them, it could not be done. Your dedication and help in this time of need is tremendous, thank you.

Thank you to the following California Public Safety Agencies and others for their Assistance in helping us to provide a safe journey for the FDNY Bike Tour.

California Highway Patrol, San Bernardino Sheriff's Department  
Palm Springs Fire Department, Palm Springs Police Department,  
the Palm Springs Tennis Club for their generous donation of \$26,000  
Riverside County Fire Department and their Blythe Station number 10  
City of Riverside Police Traffic Unit and Fire Department,  
Rancho Cucamonga Fire, Police Departments and Citizens On Patrol Group  
Cathedral City Police Department and Citizen Patrol Group for the Escort  
San Bernardino Sheriff's Chaplin Corps for Sundays service  
Palm Springs Spa Resort and Casino for their generous support  
Pasadena Police and Fire Department, City of Palm Springs  
KFWB News 980 Radio Station for the traffic updates on the Saturday-Sunday ride

Pictured below are three riders from the FDNY Thank You America Tour as they cross the Arizona to California border in the city of Blythe after riding 30 days and 3,000 miles. The NACOP was there along with Firefighters from Riverside County to greet them and provide liaison services.



NACOP President Art Femister pictured below with FDNY riders presenting NACOP911FUND Plaque



Morning of the final day, FDNY riders have breakfast with members of the Rancho Cucamonga Citizens Patrol and SBSD Chaplin Corps.



The pictures below are from our trip to New York City to meet with the unions representing the New York City Fire Department, FDNY, Port Authority Police Department, PAPD and New York City Police Department, NYPD to discuss the NACOP's NACOP911FUND to build the "9-11 West Coast Memorial".



**Pictured to the left:** NACOP President, Arthur Femister in the kitchen of FDNY Engine Company 33, Ladder 9, located just one mile from ground zero while visiting the riders of the FDNY Thank You America Tour during his trip to New York.

**Lower Middle and Bottom:** Pictures taken at the former site of the World Trade Center during an up close and personal tour of the tragic site courtesy of the Port Authority Police Department while meeting to discuss the NACOP911FUND.



**Organization Snapshot**

Year Started: 1992  
 Number of Members: 33  
 City Population: 187,172  
 Website: www.SCVSheriff.com  
 Coordinator: Dep. Patrick Rissler

***A discussion with Deputy Patrick Rissler,  
 Volunteer Coordinator, Los Angeles County  
 Sheriff's Department, Santa Clarita Valley Station***

We asked Deputy Patrick Rissler, the station's Volunteer Coordinator, a series of questions about the Santa Clarita Valley Volunteers On Patrol Program and their experiences. His responses are as follows.

***Provide an overview of your community, where the C.O.P. group operates (population, size, etc).***

The Santa Clarita Valley is located approximately 35 miles north of downtown Los Angeles and is approximately 200 square miles. It has a population of 187,172 and is policed by the Los Angeles County Sheriff's Department. The City of Santa Clarita is within the valley and encompasses 46.7 miles with their population of 151,260 and contracts for police services with the Sheriff's Department.

Our group of patrolling volunteers are named Volunteers On Patrol

***Who started the C.O.P organization and why?***

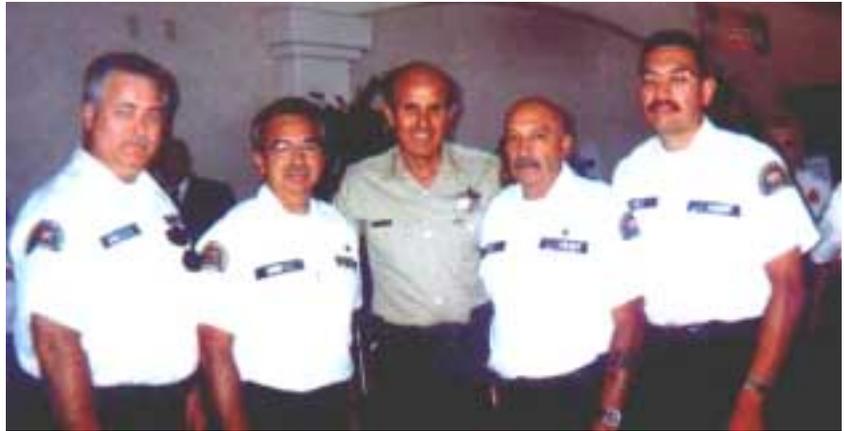
The Volunteers On Patrol program was initiated at the Santa Clarita Valley Station in August of 1992 by Deputy Patrick Rissler, the station's Volunteer Coordinator with the initial duties involving only Vacation Checks.

***How many people were initially involved and what did the organization look like then?***

There were only four volunteers in the beginning assigned to the Volunteers On Patrol program with several other volunteers handling duties within the station, search and rescue, and our Posse.

***What were your initial goals (crime reduction only, assist law enforcement with traffic, etc.)?***

For many years, law enforcement agencies such as the Sheriff's Department have offered a "Vacation Check" service to residents who plan on being away from home for an extended period. Deputies at the Santa Clarita Valley Station would conduct checks of the residences as time permitted during their shift. In the early 90s, as the population in the area escalated, calls for service increased



*Santa Clarita Valley Volunteers On Patrol with Los Angeles County Sheriff Lee Baca at the NACOP 2001 Conference.*

along with more time at the calls for the deputies, which gave the deputies fewer opportunities to conduct meaningful checks.

The Volunteers On Patrol program was then promoted to bring back the meaningful checks of residents homes with benefits to all; for the residents, a higher level of service, for the image of the department as an organization of caring professionals, and for the volunteers as an opportunity to serve the department and the community they take pride in.

***What type of challenges did you face initially and what are they now if any?***

The biggest challenge at the time of the program's implementation was acceptance by the deputies of volunteers driving around conducting

the vacation checks. Deputy Rissler would constantly conduct briefings as to the benefits to not only the community but how it would benefit the deputies as well. The deputies would see the volunteers conducting the checks and came to the realization of the benefits. Our biggest challenge now is locating the volunteer who wants a rewarding challenge, and will want to complete our training program, and remain committed to the program.

***If you have patrol cars, what was your first patrol car, (make, model, condition, etc)?***

Initially we used our detective vehicles for the vacation checks. In September of 1996 we received our first vehicle which is a 1988 Chevrolet Caprice, white in color with the department markings and with "Volunteers On

Patrol" on the rear quarterpanel. On top, there is a yellow light bar. Our second vehicle which is identical as our first car was received in November, 1998.

***What type of uniforms do you have?***

The Volunteer On Patrol uniform consists of a white collared shirt with epaulets and are adorned with the department's Volunteer patch on both shoulders, name stripe in navy blue above the left breast pocket, and "LA SHERIFF" navy blue stripe above the right breast pocket. The pants are navy blue with a uniform basketweave belt.

***How many Citizen Patrol volunteers do you actively have now?***

Presently, we have twenty active Volunteer On Patrol members. In addition we have assigned thirteen Volunteers On Bikes, a program which utilizes volunteers patrolling on bicycles.

***What type of equipment do your members carry?***

The equipment the volunteers are allowed to carry are a 3 D cell flashlight, tool kit, voice recorder, keys clip, personal cell phone, pager and departmental handheld radios.

***Where is your Citizen Patrol office located?***

The volunteers for the entire station have an office along with the explorers and reserve deputies which is a

converted interview room. A locked file cabinet has the Volunteer On Patrol logs, log book, traffic control vests, citation books, and other items.

***How do you communicate between cars, volunteers and Law Enforcement? Cell phones, radios?***

The volunteers are trained in the use of the department radios and one of the Volunteer On Patrol vehicles is equipped with a mobile department radio.

***How do you dispatch Citizen Patrol volunteers to accident scenes or calls for Law Enforcement assistance?***

The volunteers are currently not dispatched to traffic accidents. If they are in the area of an accident, they are to ask the traffic deputy handling the scene if their assistance is requested. They are not to go to any law enforcement incident; however they are trained to broadcast information if they see a suspect of a crime while on patrol.

***What type of initial training do Citizen Patrol volunteers get and is there any ongoing training?***

The training that the volunteers receive is extensive and includes some of the following: school security checks, park security checks, business checks, observation techniques, pre and post patrol procedures, radio procedures, traffic control procedures, citation writing, traffic cone/flare patterns,

driver training and more. The volunteers also must complete thirty-two hours of Ride Alongs with deputies, two traffic units and two crime units. The trainee will be mentored with an experienced volunteer until he/she is knowledgeable enough to be out on his own.

***Do you offer any Special Services to the public or Law Enforcement such as fingerprinting, vacation checks, Traffic control, crime scene control, stolen car checks, etc?***

The special services that the volunteers can offer vary depending on the amount of help a deputy needs. They have been used in a variety of incidents from searching for missing persons, conducting school checks, park checks, patrolling for graffiti, and property damage, assisting at sobriety check points, traffic control, command post operations, abandoned vehicle abatement, whatever can be thought up the volunteers are happy to assist. The biggest service they provide is handicapped parking citations. The volunteers have been trained in writing handicapped parking citations within the unincorporated and city areas.

***What are the qualifications to become a Citizen Patrol members and what type of background check do applicants go through?***

The qualifications are as follows: be a United States Citizen, be a high school graduate or equivalent, be at least 18 years old, must pass a simple background investigation which includes fingerprinting and serve a minimum of sixteen hours per month.

***What were your most current year's statistics such as number of miles patrolled, total hours volunteered by all members, drop in crime rate due to C.O.P., specific crimes stopped in progress or caught?***



Santa Clarita Valley Volunteers On Patrol

During 2001, we patrolled over 10,000 miles, performed 379 vacation checks, issued 143 disabled parking citations, and worked on 474 abandoned vehicles. For more statistical information please check our web page at SCVSheriff.com, Volunteers On Patrol page.

*What is your number one ongoing challenge, assuming you have one?*

Our biggest challenge is the recruiting and maintaining allegiance to the program. A lot of people are willing to volunteer but few want to go through all the training involved and then continue the minimum sixteen hours per month.

*How do you recruit new members and what is your average turn over of members?*

Most of the volunteers are recruited by word of mouth, however we do community events where we hand out our Volunteers On Patrol pamphlet to whomever is interested.

*How do you rate the overall acceptance of your C.P. group with the public and LE department?*

The deputies have readily accepted the Volunteers On Patrol and they utilize them most at traffic accidents or street closures for traffic control.

*If you could wave a "magic wand" and get whatever you wanted for your Citizen Patrol group, what one thing would you ask for? (tough question but an interesting one)*

My wand would be waived to get us new vehicles both equipped with the mobile radios.

*What is your annual operating budget in dollars, assuming you have one?*

Our program does not have an operating budget by the Los Angeles County Sheriff's Department, therefore



*Santa Clarita Valley Volunteers On Patrol vehicle*

all funds are requested through the Santa Clarita Valley's Sheriff's Booster Club which pays for items for volunteers to complete the job.

*What special events do you provide support for such as High School football games, Fairs, Graduations, traffic control for Marathon's and clean up days, etc?*

We have utilized our volunteers at our annual 4th of July parade, our Holiday parade and our city's Marathon for traffic control.

*Has any Citizen Patrol member ever been injured while performing their duties?*

None of our members have been injured while performing their duties.

*How do you motivate, recognize and*

*reward your Citizen Patrol Volunteers*

Our booster club pays for an annual Volunteer Recognition Luncheon at a local restaurant which recognizes volunteers, from throughout the station, for their hours of service.

*Do you provide insurance for your volunteers while on duty? If so, what kind?*

Volunteers are indemnified by the County of Los Angeles for third party liability arising as a result of their activities as a volunteer, unless their actions are fraudulent, malicious, criminal or outside the scope of their volunteer assignment. Volunteers are not indemnified for punitive damages.

*We would like to thank Deputy Patrick Rissler for taking the time to share this information with our readers.*

### **Most Significant Event**

Sadly, on August 31, 2001, our friend Deputy Jake Kuredjian (60M2), was killed in the line of duty. In response to this tragedy, several of our volunteers left their jobs early (some at their own expense), cancelled scheduled vacations, and dropped whatever they were doing to provide support to the station personnel by sharing in the grief, running errands, serving coffee, handling telephone calls and other inquires, and providing any assistance asked of them. At his funeral, several of our volunteers attended the services, side by side with the sworn personnel honoring their fallen friend with great pride.

*The article below is reprinted from the Los Angeles Times, February 3, 2002*

## Eyes and ears of the street

San Bernardino County sheriff's deputies look to expand Citizen Patrol program, hoping that President Bush's call for a renewed commitment to volunteer service will spur action

David Hermann  
david.hermann@latimes.com



MARC CAMPOS/marc.campos@latimes.com

It has worked well in Chino Hills, a city with one of the lowest crime rates in San Bernardino County.

Now county sheriff's deputies at the Chino Hills station want to expand that city's volunteer Citizen Patrol program to the crime-plagued unincorporated areas northeast of Chino Hills for which they provide police service.

"We recognized that we have a big gap in our coverage area," Capt. Paul Cappitelli, the station's top officer, said. "Our main benefit from having a Citizens Patrol force would be to have an extra set of eyes and ears in these unincorporated areas specifically along Mission Boulevard."

The desire to create the new Citizen patrol chapter has been further inspired by president Bush, who called for a renewed commitment to volunteer service from citizens in this week's state of the Union address.

In the speech, Bush called on Americans

to spend 4,000 hours, or about two years, over the course of their lives performing volunteer work.

"The president just reemphasized what we're trying to do at the local law enforcement level," Cappitelli said, adding that he believes volunteers will play a crucial role in helping the Sheriff's Department provide quality police service to the communities it serves.

Deputies from the Chino Hills station patrol an area outside the city that extends from the Riverside County line in the south to State Street in the north. The unincorporated area's western boundary is the Los Angeles County line, with Benson Avenue forming the eastern border. The area includes several sections of Mission Boulevard, places that Cappitelli said are noted for their heavy traffic and high crime.

"It's a highly traveled thoroughfare and we've had a lot of activity — drug trafficking stolen cars, thefts — in that area," Cappitelli said.

Gerrard Boisse has seen the crime.

The 55-year-old owner of Boisse's Auto & Truck Frame Repair said he regularly sees prostitutes and drug dealers on Mission Boulevard outside his office.

"You could stand right here at this window on any given night and watch drug deals go down in front of the motel next door," Boisse said. "I've been here 25 years and I'd like to see the area cleaned up."

Boisse, who lived behind his body shop for more than 20 years, said he would volunteer for the Citizen Patrol group if he hadn't moved to Idyllwild a few years ago.

Deputies and members of the Chino Hills Citizens Patrol program began distributing fliers to businesses and homes in the area last weekend seeking residents interested in joining the new volunteer group. But so far the response from area merchants and residents has been mixed.

# National Association Citizens On Patrol Be Seen ★ Be Heard ★ Make A Difference

Alicia Miller lives on Locust Street in the heart of the unincorporated area. The 33-year-old said she does not oppose the idea of a local Citizen patrol group.

"Whatever works," she said. "But I don't think I could help with it."

Bill Holt has owned and operated Holt's Auto Electric in a small building in the 4000 block of East Grand Avenue since 1963. The 67-year-old said that the sworn sheriff's deputies already provide good service in the community and the last thing the area needs is a bunch of unqualified volunteers pretending to be police.

"I don't think we need citizens on patrol, putting them in a police car and giving them a feeling of power," Holt said. "It's a bunch of old nosy people that need to be home doing something useful instead of tattling on their neighbors."

Ruth Mace, the 75-year-old owner of Mace Air Conditioning & Heating on Mission Boulevard, said she doubts the ability of volunteers to help.

"I realize that they [the sheriff's deputies] are understaffed and that they need more patrolmen," she said. "But I think you're going to run into a lot of problems with untrained people."

Even Boisse, who supports the program, has doubts about the safety of the volunteers, most of whom, he said, tend to be elderly.

"I think it would be a good idea. I think it would help." Boisse said, "But this is a rough area. These drug dealers, they carry guns. I've seen them. They will kill people."

Deputy Kevin Wagner, who heads the Chino Hills program, said there are many misconceptions about Citizen Patrol volunteers, one of which is that they are not trained.

Wagner said volunteers are required to

attend 40 hours of classes as part of the Citizen Patrol Academy and undergo eight hours of drivers training at the sheriff's Emergency Vehicle Operations Center in Devore before they start training on the street. After that, volunteers are required to spend 50 hours under the supervision of a sheriff's field training officer before their Citizen Patrol education is complete.

Even after they complete the training and become full-fledged members of the Citizen Patrol unit, Wagner said the volunteers are never allowed to try to physically stop a crime themselves.

"That's absolutely forbidden," Wagner said. "If they see something of a criminal nature, they're trained to get whatever information they can and get out of there."

Wagner said Citizen Patrol duties include fingerprinting for children, citing handicapped parking violators, controlling traffic at accidents and crime scenes and monitoring the homes of people who are on vacation.

"It is there to help the citizens and to supplement law enforcement," Wagner said.

Contrary to the stereotype about Citizen Patrol volunteers being elderly, Wagner said membership in the Chino Hills chapter ranges in age from 18 to 82, with most members being in their 30s and 40s.

Susie Ragsdale has been volunteering with the Chino Hills Citizen Patrol unit for two years. The 58-year-old grandmother and retired newspaper circulation manager estimates that she spends about 200 hours a month patrolling the streets, assisting sheriff's deputies in whatever ways she can.

When asked why she chooses to spend her free time in a patrol car instead of in front of the television, Ragsdale laughed.

"It beats sitting home and having hot flashes," she said. "it's just totally absorbing and interesting. I believe in law enforcement and I think you get to a point in your life when you have to give back."

Although she has already surpassed the 4,000 volunteer hours called for by the president, Ragsdale said Bush's speech inspired her. Ragsdale has recently started volunteering her time to patrol the unincorporated area as well as the streets of her home town.

"President Bush was really right," she said. "We have become such a complacent society. But after the events of Sept. 11, you can't put your head in the sand and be an ostrich. We all have to have our eyes open and be aware it's a different world and it's going to keep being different. We have to crawl out of ourselves and get involved in things that do make a difference."

## POUNDING A NEW BEAT



**The 9-11 West Coast Memorial Project Overview**

**The purpose of the NACOP911FUND is to raise \$1.5 million dollars which will be used for:**

**The Monument** - Thirty percent of the funds budget will be used to build the actual monument. While the final design of the monument is not complete, one firm design feature is the name of every fallen member of the **PAPD, FDNY and NYPD** will be listed in addition to several other law enforcement agencies who lost members. The monument will also include a large sculpture honoring both Police and Firefighters with the hopes of incorporating an "Eternal Flame" that will remain lit at all times. The final monument and sculpture design will be finalized pending the input of the families of the fallen heroes. A segment of the monument will be set aside to list the names of the Rescue Teams such as USAR's and Search Dog teams who helped assist in the search.

**The Dedication Ceremony**- An additional thirty percent of the funds budget will be used to host a major dedication ceremony for the opening of the memorial. We expect the ceremony to be attended by family members of the fallen heroes, their fellow department members, local, state and federal dignitaries in addition to local Firefighters and Law Enforcement. Family Keepsakes of the memorial will also be provided to all the family members to bring home and keep within their family. Major Sponsors of the 9-11 West Coast Memorial will also be invited to attend this very special day and have their names included on the "Memorial Partners" wall to recognize their support, if they wish.

**Financial Assistance for the families** - The final thirty percent of the fund will be used to provide financial assistance for travel arrangements to the immediate family members of the fallen heroes so they may attend the

dedication ceremony on the West Coast. We will work with airlines, hotels and others to help reduce this cost so as many of the family members can attend at little or no cost to them.

**NACOP911FUND Q&A**

**Q: Who Supports the NACOP911FUND?** The NACOP's President and Founder, Arthur Femister, traveled back to New York City in February 2002 and met with the three major unions representing the **FDNY, PAPD and NYPD** to review the West Coast Memorial plans. Additionally, the NACOP is in contact with several 9-11 victims organizations and has pledged to keep them updated regarding the status of the project. Further, the NACOP currently has over 53 law enforcement agencies as due paying members in over 8 states nationwide.

**Q: What Special Features will be Included in the Monument?** With the permission of authorities at the WTC during our NYC trip in February 2002, we retrieved several small pieces of the WTC structure to be placed in safe keeping. During the building of the 9-11 West Coast Memorial, those items will be used in the construction of the monument as a symbolic way to bring the East to the West.

Additionally, it is our intent to incorporate a "Eternal Flame" on the monument to be kept lit at all times along with a properly lighted American Flag flown day and night. Consideration is being given to the use of special high powered lighting or colored lasers pointed to the sky representing the height of the World Trade Center towers in their past form

**Q: What else has the NACOP done in the past to honor Public Safety members?** Since our founding four years ago, the NACOP has strived to honor and recognize members of Public Safety for their outstanding efforts. A major focus of our annual conferences is on presenting awards to volunteers and full time members of law

enforcement in addition to citizens. Previous years award receipts included Mr. John Walsh of America's Most Wanted TV show. Most recently the NACOP was honored to have assisted the FDNY Thank You America Bike Tour with arranging their police escorts along the 400 mile California route and accommodations at local fire stations.

**Q: What percent of the funds will be used for administrative functions?** The current budget for the NACOP911FUND calls for a very low administrative cost of 10% meaning that .90 cents of every dollar will go directly to the monument building and project.

**Q: How will the \$1.5 million dollars be raised?** Our intent is to focus on three areas to raise the funds.

1) Major Corporations 2) Individual donors of means and 3) Public Safety organizations such as Local Fire Stations and unions, Police and Sheriffs associations and volunteer groups such as Citizen Patrol groups.

Major donors will have the opportunity to be recognized for their support by having their names included on the "Monument Partners" wall. Donors contributing amounts of \$15,000 or greater will have their name or companies included on the wall unless they request otherwise.

**Important Information for Citizen Patrol Groups**  
**To help provide lasting recognition for Citizen Patrol Groups, local professional or volunteer Public Safety organizations such as Fire and Police Departments, unions and associations, we have set aside 100 spaces on the donors wall to list your group or agencies name for a minimum donation of \$1,500 or more.**

All contributors, regardless of the amount, will have their name or company name listed on the 9-11 West Coast Memorial web site for recognition.

## National Association Citizens On Patrol

Be Seen ★ Be Heard ★ Make A Difference

In response to the 9-11-01 tragic attack on America and loss of over 400 New York City Police and Firefighters, the National Association Citizens On Patrol, has established the NACOP911Fund to help raise \$1.5 Million dollars. The money will be used exclusively to build a monument in memory of the fallen Public Safety heroes who gave their lives trying to save others on the morning of September 11, 2001, at the World Trade Center complex. Upon completion, the monument will be placed at a location to be determined on the West Coast. This is our opportunity to recognize and pay tribute to those who have always been there for us.

To kick off the effort, the NACOP has pledged 10% of all future membership fees to the fund until the memorial is completed.

We need your support in helping us to build this much needed monument.

All donations should be made out to the "NACOP911Fund" and mailed to: NACOP, P.O. Box 727, Corona, CA 92878-0727

Thank you again for your much needed support. Your donation will help us to remember the heroes who gave their lives so others could live in freedom.



NACOP 911 Fund Monument conceptual sketch. NOTE: The above names represent only a fraction of those lost on 9/11/01. The final monument will contain the complete list.

# MEMBERSHIP ROSTER

## 54 Cities in 7 States

**Alabama**

Chelsea Citizen Observer Patrol

**Arizona**

Willcox Citizens On Patrol

**California**

Los Angeles County Sheriff's Dept, SCV

Laguna Beach Citizens On Patrol

Cathedral City Citizens on Patrol

City of Indio C.H.I.P.S

Palm Springs Police Citizens on Patrol

Madera County Sheriff Citizen Patrol

Norco Citizens Patrol

Quail Valley Community Crime Watch

Perris Citizens Patrol

Brea Police Community Action Patrol

Colton Police Citizen Volunteers

Desert Hot Springs Citizens On Patrol

Jurupa Valley Citizens Patrol

Riverside Citizens Patrol

Loma Linda Citizens Patrol

Spring Valley Lake Citizens Patrol

Santa Paula Citizens Patrol

Calimesa Citizens Patrol

Apple Valley Citizen's Patrol

Barstow Citizen's Patrol

Big Bear Valley Citizen's Patrol

Big River Citizen's Patrol

Cadiz Citizen's Patrol

Central San Bernardino Citizen's Patrol

Chino Hills Citizen's Patrol

Colorado River (Needles) Citizen's Patrol

Fontana Sheriff's Station

Grand Terrace Citizen's Patrol

**California (con't)**

Hesperia Citizen's Patrol

Highland Citizen's Patrol

Joshua Tree Citizen's Patrol

Landers Citizen's Patrol

Lucerne Valley Citizen's Patrol

Morongo Valley Citizen's Patrol

Rancho Cucamonga Citizen's Patrol

San Antonio Heights Citizen Patrol

Trona Citizen's Patrol

Twentynine Palms Citizen's Patrol

Twin Peaks Citizen's Patrol

Victorville Citizen's Patrol

Victor Valley Citizen's Patrol

Phelan/Wrightwood Citizen's Patrol

Yucaipa Citizen's Patrol

Yucca Valley Citizen's Patrol

**Florida**

North Miami Beach Citizens Patrol

Miami Citizens Patrol

City of North Miami Citizens Patrol

**New Jersey**

Ocean Grove Citizens Patrol

**Virginia**

Purcellville Citizen Support

**Washington**

Kitsap Citizens On Patrol

**Canada**

Abbotsford Citizens Patrol



**WHAT'S NEW**

- Our **Second Annual Citizens Patrol Conference** is scheduled for July 14, 2001. [Click Here for more information.](#)
- Our **Winter, 2001, Newsletter** is now on-line. [Click Here to view it.](#)

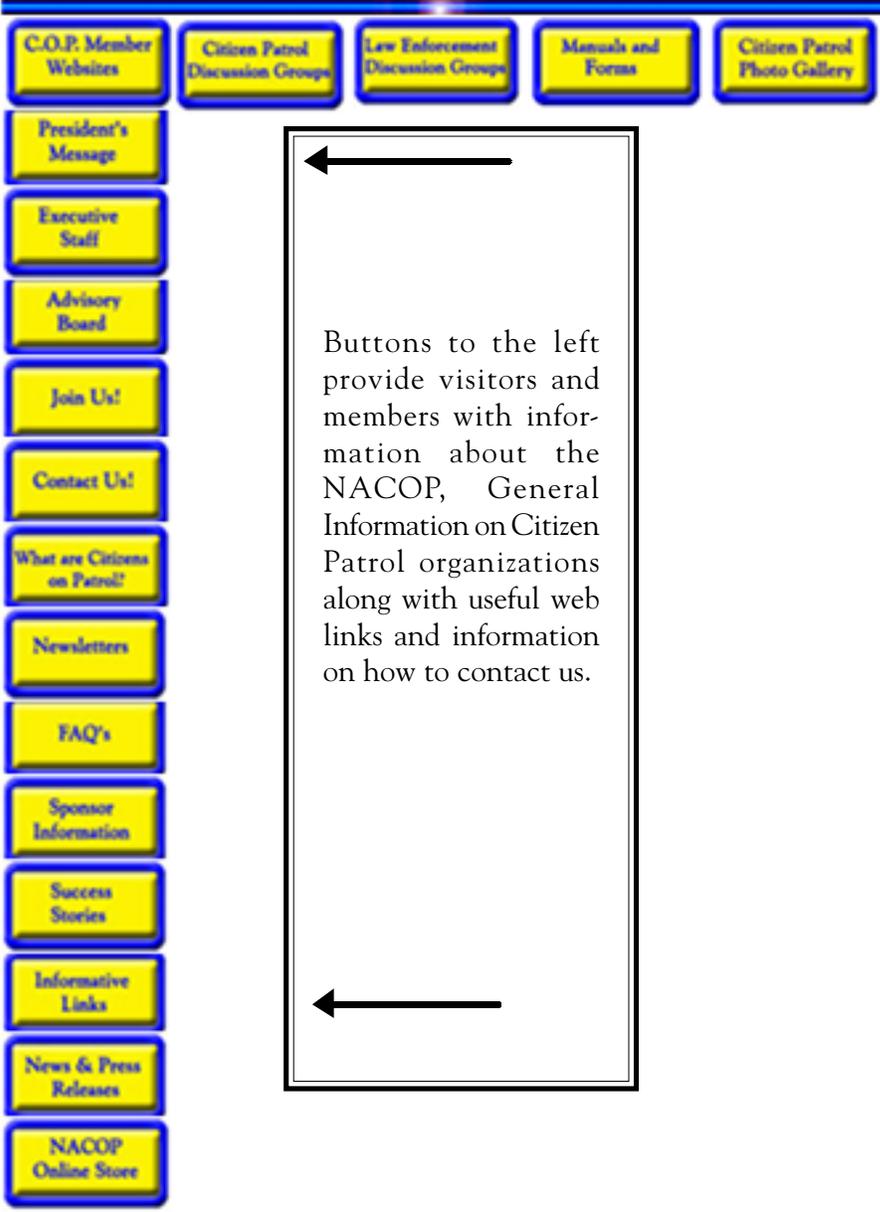
**NATIONAL ASSOCIATION  
CITIZENS ON PATROL**



**BE SEEN. BE HEARD.  
MAKE A DIFFERENCE.**

A Non profit Organization dedicated to supporting Citizens on Patrol  
Founded July, 1999

This site was developed to support the thousands of men and women who volunteer their time to make our communities a better and safer place to live and to all the members of law enforcement who support and work for them.  
This site last updated March 21, 2001



Buttons to the left provide visitors and members with information about the NACOP, General Information on Citizen Patrol organizations along with useful web links and information on how to contact us.

← The top row of buttons provides users with access to the following:

- A listing of all our NACOP member organization web sites.
- Online Discussion groups allow users to read and post questions and answers to Citizen Patrol related topics.
- Online Discussion groups allow members of law enforcement to read and post questions and share information regarding Law Enforcement related topics.
- A special page for NACOP members to list items they wish to Sell, Buy, Donate or Desire.

← The last button on the top right row provides visitors to our web site with a Photo Gallery of Citizen Patrol members, events, and patrol vehicles.

**Member Organizations of the National Association Citizens On Patrol receive the following benefits, services, and products:**

- Nationwide Professional status for your Citizen Patrol Organization;
- Increase Recruitment, Pride, and Retention through ongoing awareness campaigns;
- Personalized Web Site and domain name for each member organization ([www.nacop.org/your name](http://www.nacop.org/yourname)) available for viewing by over 180 million people. Professionally maintained and updated. Monitored 24 hours a day, 365 days a year;
- Buy, Sell, Trade, and Donate products on our internet and printed listing service;
- Member Discussion Groups on NACOP Web site to help educate and communicate;
- Confidential Discussion Groups for Law Enforcement members and coordinators;
- Quarterly Newsletters for members with helpful information and articles;
- Design of personalized recruiting brochure;
- Free access to our Video Training Library;
- NACOP member window decals;
- Individual membership cards;
- National membership conferences;
- Discounts on products and services.

**Annual Membership Fees for Organizations**

1-25 members	\$125.00	51-75 members	\$225.00
26-50 members	\$175.00	76-100 members	\$275.00
\$50.00 per year for each additional 25			

Individual Membership Fee

\$25.00 per year - (does not include web site or Video Training Library)

Law Enforcement Coordinators and Chief of Police/Station Commanders are included free with each C.O.P. organization's membership.

Founding Member Status

**First two years prepaid includes third year free.**

For a small average investment of just **\$5.00 per volunteer per year** you can join the over 3,000 members representing 46 Citizen Patrol groups today. Show your Citizen Patrol Volunteers you care and let your Organization, City, and Department benefit from the status, recognition, and services we deliver. Together, we can and will make a difference!

The National Association Citizens on Patrol does not endorse or represent any individual Citizen Patrol members or groups. Further, we do not endorse or represent any political activities, candidates, or specific law enforcement departments.

# NACOP STORE

Issue 5

Winter 2002  
January - March

29

National Association Citizens On Patrol  
 Be Seen \* Be Heard \* Make A Difference



Logo on front left side

The National Association Citizens On Patrol is pleased to announce the availability of our Association T-Shirts for sale. All proceeds from the sales of these shirts will go directly to the NACOP and help support our organization.

Pictured below is the back side of your T-Shirt



To Order Shirts - Complete and mail the order form below or send us the necessary information along with your check.

	Size	Qty	Unit Price	Total Price
Indicate Size: sm, med, lg, XL			\$12.00	
XXL			\$15.00	
Shipping and Handling				\$2.00 Each
TOTAL				

Send check or money order to: NACOP, P.O. Box 727, Corona, CA 92878-0727  
Please allow 2-4 weeks for delivery.

Visit our website at: [www.nacop.org](http://www.nacop.org) The only site on the internet dedicated to Citizens On Patrol

# "EYES AND EARS"

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**Below is a conceptual sketch of the NACOP911Fund  
"9-11 West Coast Memorial"  
to remember the brave heroes lost on 9-11-01 and honor their families**



NACOP911Fund Monument conceptual sketch. Note: The above names represent only a fraction of those lost on 9/11/01. The final monument will contain the complete list of all members of the FDNY, NYPD, PAPD and other Law Enforcement agencies lost at the World Trade Center on 9-11-01.

**Learn about our efforts to build this memorial on page 24-25  
and how you, your group or business can have your name  
included on the memorial "Partners Wall" for life!**